



**VA** | Defining  
**HEALTH CARE** | **EXCELLENCE**  
in the 21st Century



## Do You See a Non-VA Health Care Provider?



'Connect Your Docs' by sharing your Veteran health information between the Department of Veterans Affairs (VA), the Department of Defense (DoD), and selected private health care providers over a secure and confidential network known as the eHealthExchange.

This new program is **free** and completely **voluntary** for Veterans.

**How might connecting my docs benefit me?** Many Veterans receive a portion of their care from non-VA health care providers. Sharing certain parts of your Electronic Health Record (EHR) will help reduce the need for patients to carry records between health care providers as well as allow your non-VA health care provider to make more informed decisions about your care. In an emergency, immediate access to additional health care information could save your life.

**How do I join?** Signing up is simple and easy. You may sign up through the mail, by fax, or in person. To protect your privacy, the VA requires a signed [VA Authorization Form 10-0485](#). In addition, New York State Privacy regulations also require a Non-VA Provider Consent Form. Our approved exchange partner for Non-VA Providers in this area of NY is HealthConnections (HeC) ([www.healthconnections.org](http://www.healthconnections.org)). For your convenience, you can easily download both of these required forms from our website [www.syracuse.va.gov/VLER](http://www.syracuse.va.gov/VLER).

**By Mail:** Completely fill out and sign/date the VA Authorization VA Form 10-0485 and HealthConnections Consent form and simply mail both forms to:

**Syracuse VA Medical Center  
Release of Information(ROI)Dept (00A3)  
800 Irving Ave.  
Syracuse, NY 13210**

**-OR-**

**By Fax:** Fax both the VA Authorization and HeC Consent Form to the Syracuse VAMC ROI Office: **(315) 425-2401**

**-OR-**

**In Person:** Simply visit the Release of Information (ROI) Office, Room C153, at the Syracuse VA Medical Center in [Syracuse NY](#) or one of the following convenient Outpatient Clinics: [Auburn](#), [Rome](#), [Oswego](#), [Watertown](#), [Massena](#), [Thompkins/Cortland](#). Fill out and sign the VA Authorization form ([VA Form 10-0485](#)) and the HeC Consent Form and return them to the VAMC ROI Office or Outpatient Clinic that's most convenient for you.

**PLEASE DO NOT EMAIL COMPLETED FORMS BACK TO THE VAMC**

**What if I decide not to join?** Participation is entirely **voluntary**. Deciding not to participate will not affect your VA Health benefits or your relationship with your care givers in any way.

To learn more about Connect Your Docs and sharing your health care records please visit the National VLER website at [www.va.gov/VLER](http://www.va.gov/VLER)

**\*\*\*PLEASE NOTE: ONLINE SIGN-UP WILL NOT COMPLETE THE PROCESS IN NEW YORK STATE\*\*\***

*(please choose one of the three options listed above to return your forms)*